



Partnering for Hepatitis C Elimination Progress in San Francisco

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End Hep C SF

Why a Collective Impact Initiative?

- Founded in 2016 to support hepatitis C elimination in San Francisco
- Brings together community, healthcare, public health, research, and lived experience
- Creates a shared space for coordination, learning, and action
- Leverages collective resources to increase impact



What Public Sector Partnership Has Made Possible

- Shared data and surveillance to understand needs and disparities
- Investment in testing, linkage, treatment, and navigation services
- Coordination across public health, healthcare, and community settings
- Workforce training and technical assistance
- Joint advocacy to improve policies and remove barriers to care
- Ongoing collaboration to identify priorities and respond to emerging challenges



Strengths of a Collaborative Network for Frontline Workers

- Monthly PTL meetings for navigators, outreach workers, testing counselors & health educators
- Direct communication between frontline workers from nearly 20 programs
- Build relationships between program staff
- Stay up to date on changes in services, hours, locations
- Shared knowledge, strategies and resources
- Requests for support and inspiration for collaboration
- Touchpoint for DPH to know what it's like on the ground



Development of Tools and Trainings

HEPATITIS C

- Hepatitis C virus (HCV) can cause long-term health problems, including liver damage, cirrhosis, liver cancer, liver failure, and even death.
- HCV is passed through blood, often through sharing syringes or other equipment used to inject drugs. HCV can survive on open surfaces like cookers and tabletops for up to 6 weeks.
- About 11,000 San Francisco residents are living with HCV, many of whom are unaware of their status.

HCV can be cured. Treatments are high covered by most insur

FREE HCV TESTING AND LINKAGE TO CARE

Tenderloin

Shanti
(415) 674-4700
SF Community Health Center
(415) 292-3400

GLIDE
(415) 674-8000

St. James Infirmary
(415) 554-8494
SFAF 6th St Harm Reduc Ctr
(415) 455-7000

END HEP C SF

End Hep C SF is a collective impact initiative that aims to eliminate hepatitis C in San Francisco. We achieve this through advocacy, prevention, education, testing, treatment, and linkage to reduce morbidity, mortality, and stigma related to hepatitis C.

For more information about hepatitis C testing and linkage to treatment:

VISIT <https://endhepcsf.org/sf-work/>
EMAIL: info@endhepcsf.org
TEXT OR CALL (415) 237-3628

BUILDING A SAN FRANCISCO FREE OF HEPATITIS C

Have you tested positive for hepatitis C or do you need treatment? Get connected to services quickly and easily at one of these San Francisco community organizations!		AGENCY							
HEP C SERVICE		Shanti Project	San Francisco Community Health Center	SF AIDS Fdn - Strut	SF AIDS Fdn - 6th Street	GLIDE	UCSF DeLIVER Care Van	Maria X Martinez Health Resource Center	The Lobby at Ward 86
Rapid Test (Antibody)									
Confirmatory Test (RNA)									
Onsite Treatment									
Treatment Navigation									
Medication Storage									
Harm Reduction Support Group									
Syringe Access									
Meals / Snacks									
Treatment Incentives									

Cure hep C in 8-12 weeks and earn up to \$XXX!

Your logo goes here

PHASE 1:

Get tested

- This phase usually takes one visit

PHASE 2:

Make your treatment plan

- This phase usually takes one visit

PHASE 3:

Complete treatment

- This phase takes 8-12 weeks, depending on whether you have an 8-week or 12-week course of medication
- Med pick ups have the same total of \$XXX for the 8-week and 12-week course
- [Add any relevant details here of how/when 8-week participants receive the equivalent \$\$\$]

PHASE 4:

Post-treatment follow-up

- This phase usually takes 5-13 weeks

PHASE 1:

Get tested

- \$XXX** Hep C antibody test
- \$XXX** Blood draw or fingerstick to confirm positive result

PHASE 2:

Make your treatment plan

- \$XXX** Return for confirmatory blood draw results
- \$XXX** Meet with navigator to discuss treatment
- \$XXX** Labs to guide your medication plan

PHASE 3:

Complete treatment

Start treatment, pick up meds, attend navigator check-ins, and complete labs

- \$XXX** Start meds
- \$XXX** Pick up Med Box 1
- \$XXX** Pick up Med Box 2 + **\$XXX** Navigator check-in
- \$XXX** Pick up Med Box 3
- \$XXX** Pick up Med Box 4 + **\$XXX** Navigator check-in + **\$XXX** 4-week blood draw
- \$XXX** Pick up Med Box 5
- \$XXX** Pick up Med Box 6 + **\$XXX** Navigator check-in + **\$XXX** Return for blood draw result
- \$XXX** Pick up Med Box 7
- \$XXX** Pick up Med Box 8 + **\$XXX** Navigator check-in
- \$XXX** Pick up Med Box 9
- \$XXX** Pick up Med Box 10 + **\$XXX** Navigator check-in
- \$XXX** Pick up Med Box 11
- \$XXX** Pick up Med Box 12 + **\$XXX** Navigator check-in

Depending on the meds your doctor recommends, you may have 8 weeks or 12 weeks of daily meds

PHASE 4:

Post-treatment follow-up

Attend navigator check-ins and complete final blood draw to check for cure

- \$XXX** Check-in 1
- \$XXX** Check-in 2
- \$XXX** Check-in 3 + **\$XXX** Blood draw
- \$XXX** Check-in 4 + **\$XXX** Return for blood draw result

Your contact information goes in this footer (e.g., website, e-mail, phone)

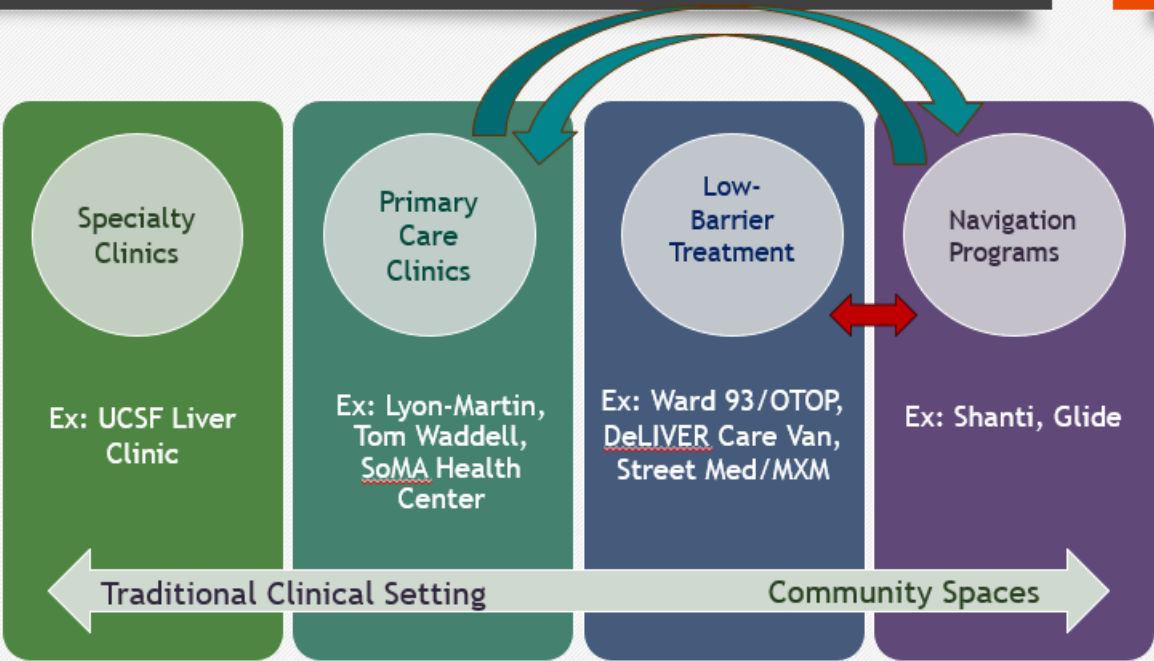
<https://endhepcsf.org/>

What's In Your Toolbox?

- Non-judgmental support
- Reminders (appointments, medication)
- Appointment accompaniments
- Care coordination
- Referrals and linkages
- Giftcards or incentives



Types of Programs for Treatment



Bridging Sectors through Community Events

- Executive Advisory Committee meetings held twice a year
- Community Meetings held 1-2 times per year
- Community Research & Data Stewardship presentations
- Social events/Hep C Happy Hours on an occasional basis



Budget and Policy Advocacy

- Monitor funding, policy, and system changes affecting HCV services
- Use data and community input to identify emerging impacts and needs
- Coordinate partner responses and shared messaging
- Advance policy and funding opportunities that improve access to care and equity
- Elevate frontline and lived experience perspectives in decision-making
- Aim to diversify coalition funding to support advocacy activities

Core Strategies for 2026-2028

1. Build and maintain a responsive and well-supported HCV service infrastructure.
2. Advance innovative models of HCV treatment access.
3. Elevate community leadership and advance systems level advocacy



The Work Ahead

- Advocate with key partners to expand HCV training and technical assistance in low-barrier settings to strengthen diagnosis, linkage, and treatment
- Promote and implement evidence-based strategies for reaching priority populations, including point-of-care RNA testing and Data to Care approaches
- Build the leadership and influence of navigators and community
- Deepen collaboration with CBOs and coalitions to protect critical health care infrastructure and services in San Francisco



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