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ARIZONA LIVER HEALTH

Rapid Start-Up of a Field-Based Hepatitis C Elimination Program Enabled by State Funded 340B Initiative

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Slides by Dylan Moore RN, BSN: Director of VEN Centers**

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Disclosures

No disclosures related to this presentation.

Creation of VEN Centers

- AZ Liver Health was the largest treater of HCV in Arizona
 - Experienced providers and company leaders with more than 30 years of clinic and outreach experience
- 2021 ADHS granted ALH 340 B status
 - Funds to be used to
 - Eliminate HCV
 - Provide Access to STI care & PrEP/PEP in Arizona

Creation of VEN Centers

- Estimated 90,000 patients in Arizona with HCV and 10,000 new cases annually
- Despite a robust clinical program, ALH treated about 150 patients a year
- New strategy was necessary to treat more patients

Creation of VEN Centers

- Sought insights from our patients and others with HCV
- Visited other HCV treatment programs to understand paradigms in care
- Learned from colleagues in the space
 - HepC Free AZ
 - ECHO Colleagues
 - Harm Reduction Programs in AZ



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VISION

ELIMINATE VIRAL HEPATITIS

MISSION

EQUAL ACCESS TO VIRAL HEPATITIS & STI CARE

VALUES

COMPASSION

Care And Treatment With Dignity And Respect

EQUITY

Inclusive Healthcare Without Judgement

COLLABORATION

Partnership With Communities And Organizations

ADVOCACY

Innovation in Public Policy Change and Initiatives

EXCELLENCE

Leaders In Clinical Care, Public Health, And Research

Collaboration is the Name of the Game



ARIZONA DEPARTMENT OF HEALTH SERVICES
Health and Wellness for All Arizonans



Arizona VEN Testing Locations

□ Northern Arizona

☆ Flagstaff

□ Central Arizona

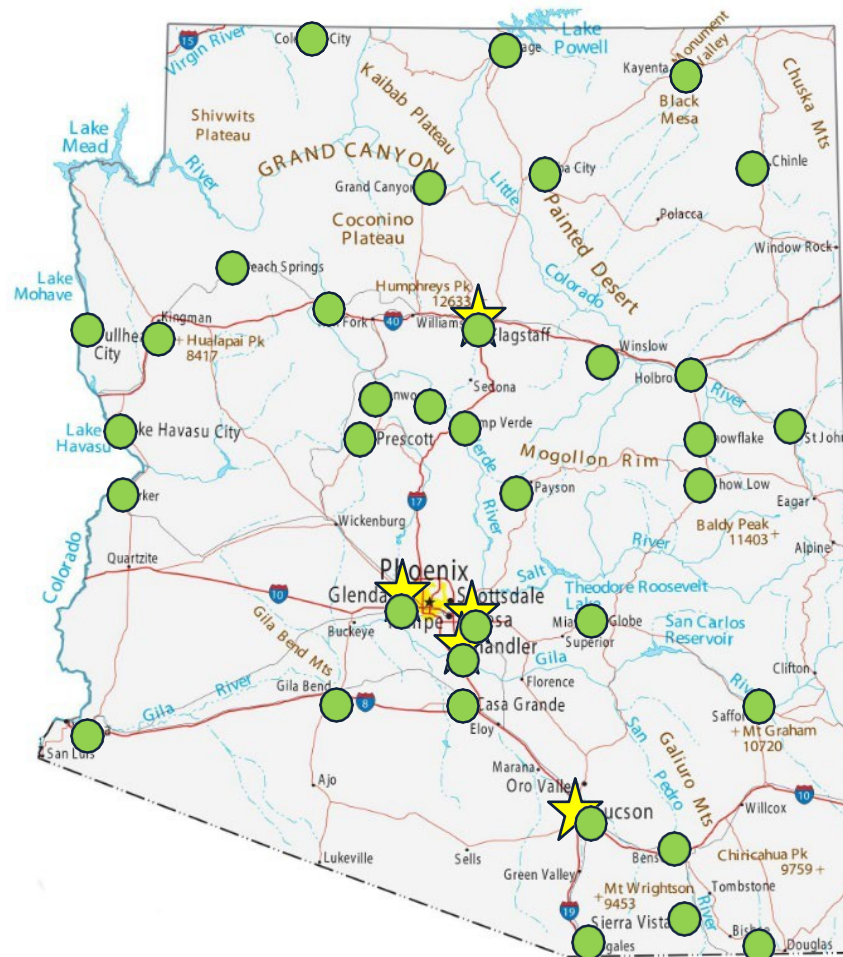
☆ Peoria

Chandler Mesa



□ Southern Arizona

☆ Tucson

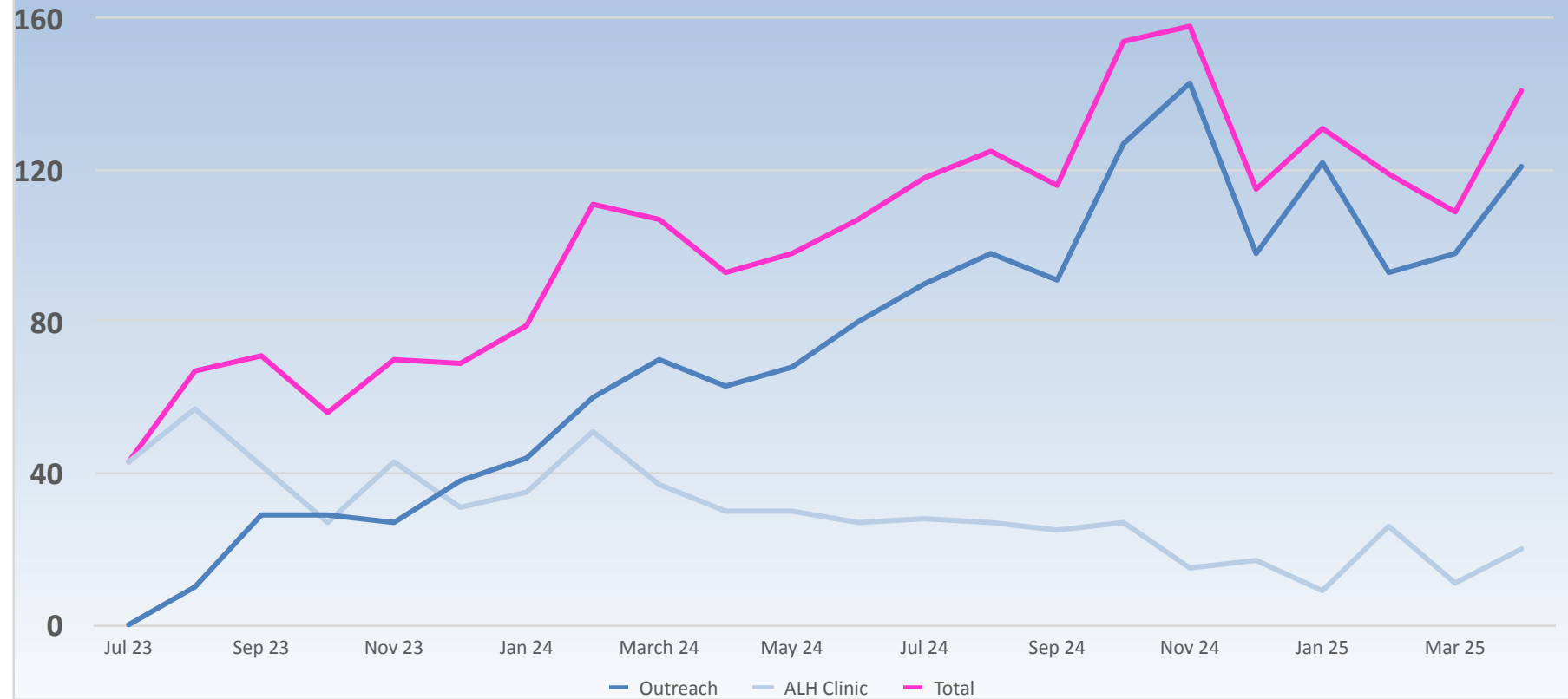


★ Clinic Sites

● VEN Testing and Partner Locations

HCV Cases Identified

HCV DAA Rx Clinic/Outreach Comparison

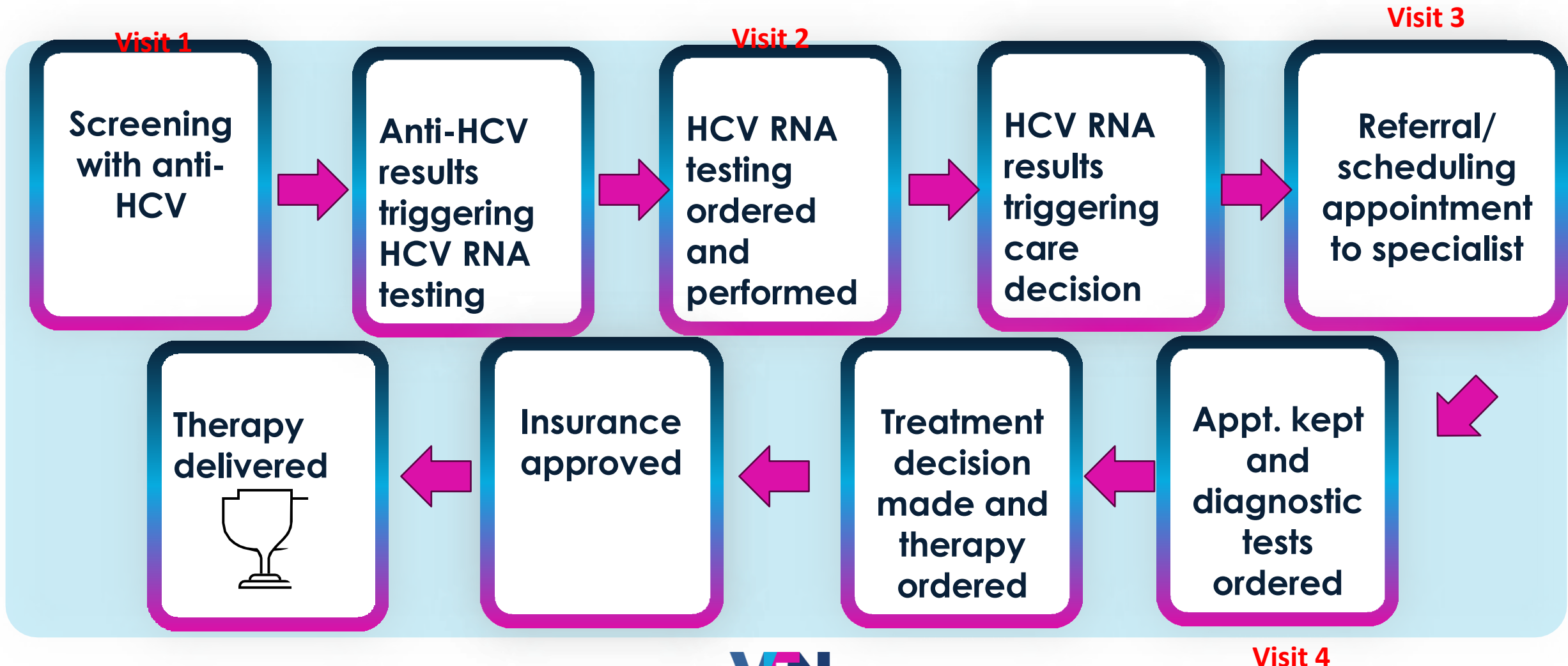


Why We are Here



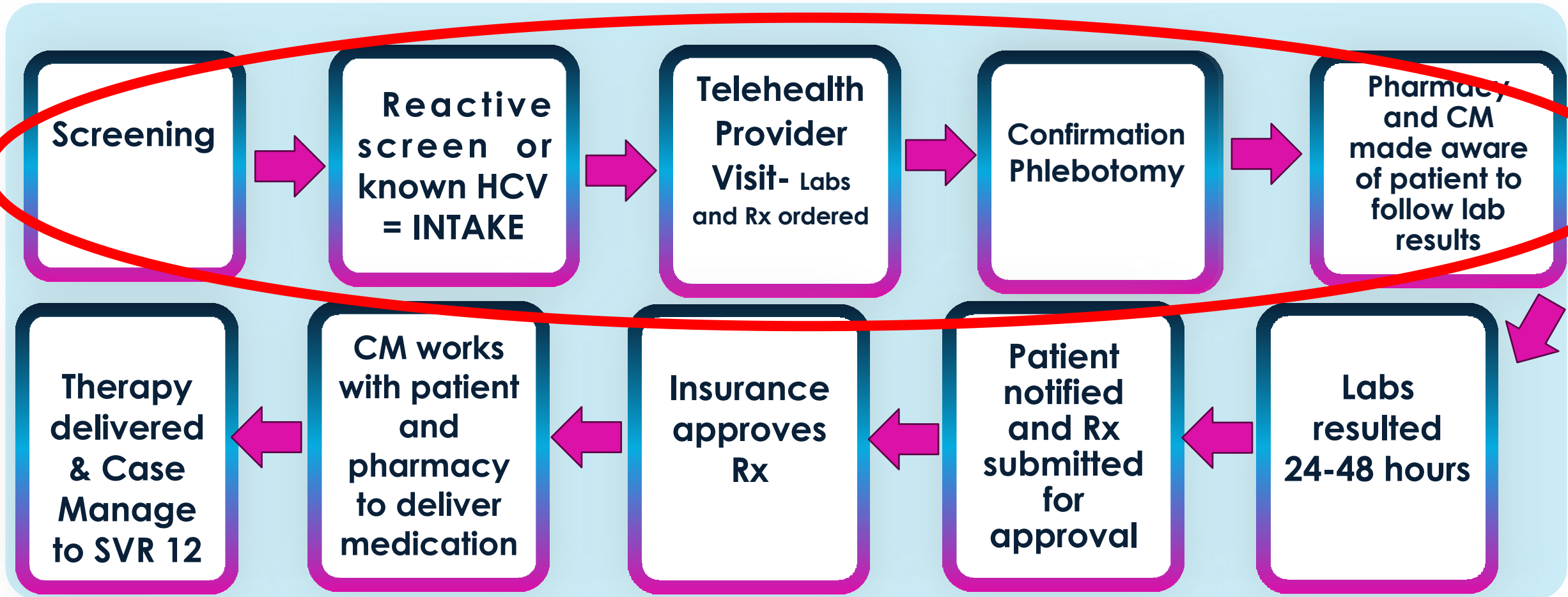
- Known HCV for Over a Decade
- Diagnosed originally in Prison
 - “not sick enough”
- Attempted to get treated by multiple providers while at various recovery centers
 - “Too expensive”
 - “Fibrosis score not high enough”
 - “Levels too low”

Linkage to Care – Access to Treatment

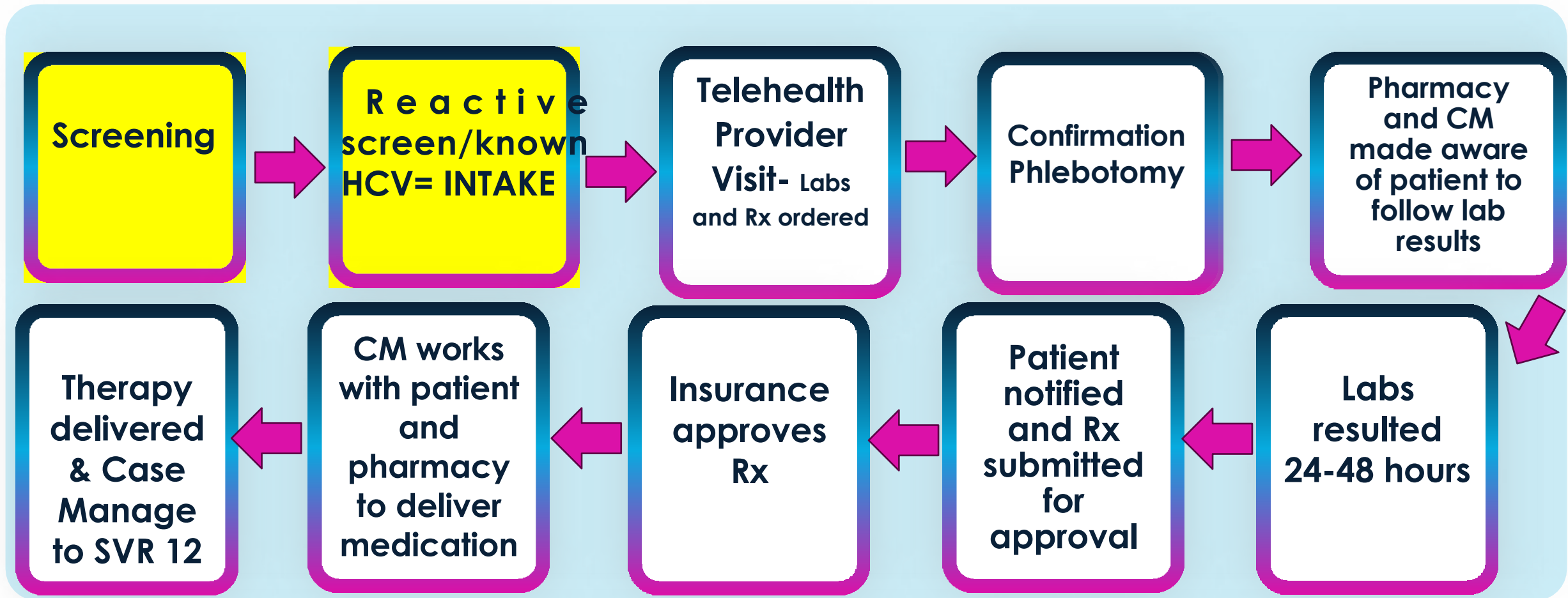


VEN Centers Treatment Process

ALL IN 1 VISIT!



VEN Centers Treatment Process



Intake Processes Save Time and Fallouts

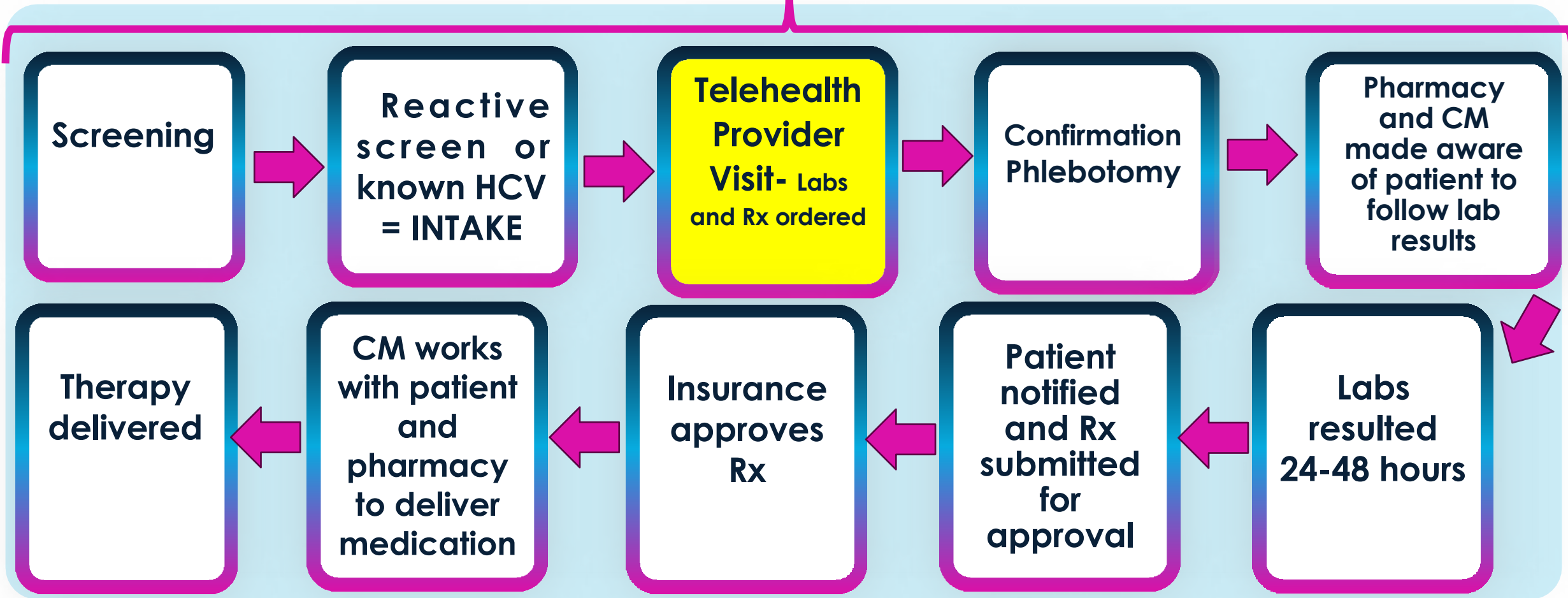
- Detailed patient info
 - “How am I going to find you”
- Patient contracts and consents
- Pharmacy Releases

Outreach in Action



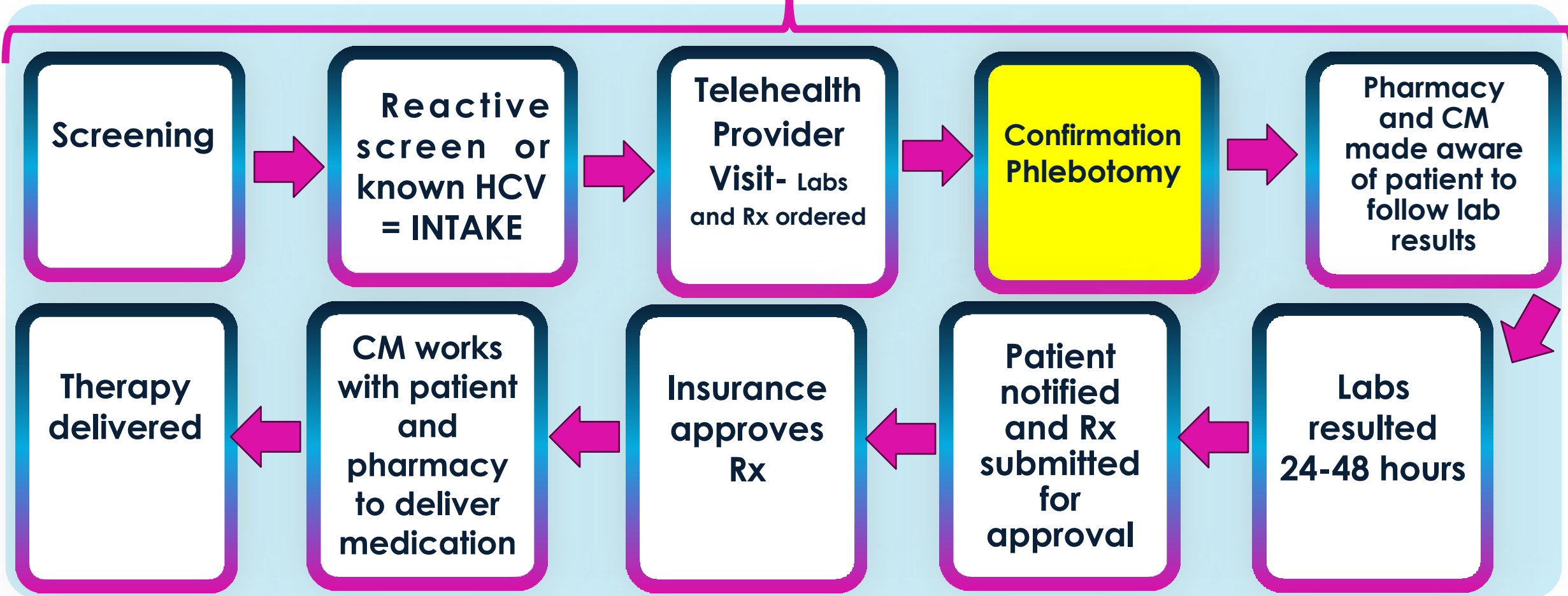
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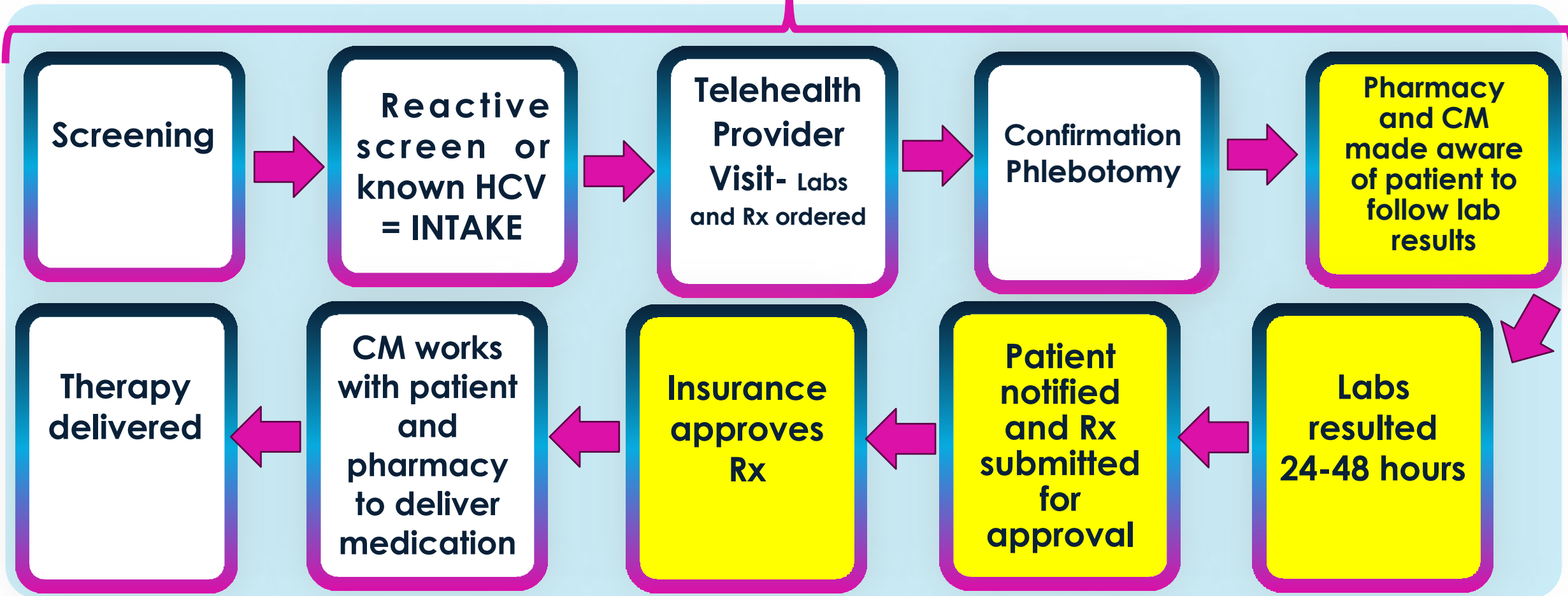
Skilled Phlebotomy Ensures 1 Visit



- Field Draws can be difficult- skilled phlebotomy is a must
- Some patients may have already had recent labs

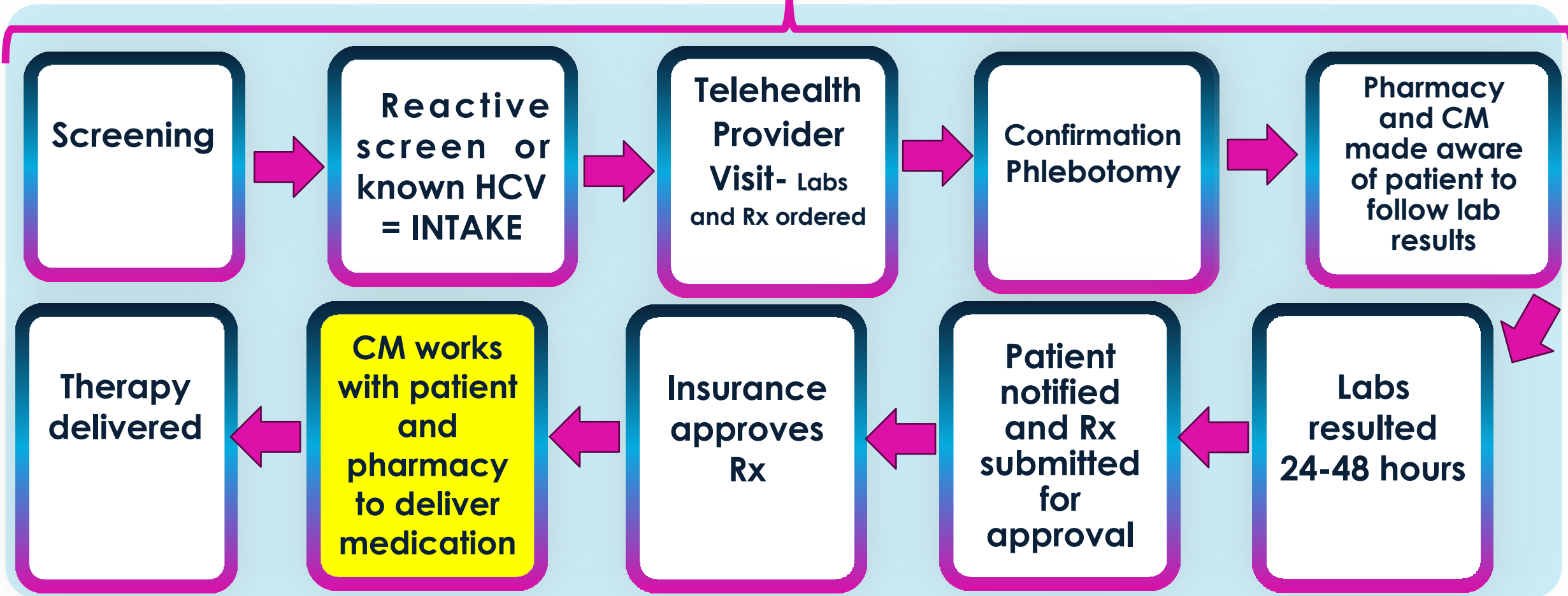
VEN Centers Treatment Process

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VEN Centers Treatment Process

ALL IN ONE VISIT



Case Management Is the KEY to Successful HCV Treatment

ALH Case Management Program Creation

- ❑ **HCV Education for all staff**
- ❑ **Standardize the Process**
- ❑ **Consistent Staff for Familiarity and Trust**
- ❑ **Follow Up at Critical Moments**
 - Initial Contact
 - HCV RNA results
 - Rx Approval for Fill
 - Assist with and Confirm Rx Delivery
 - Confirm Rx started- follow for compliance and SEs
 - Refill assistance
 - Confirm EOT
 - Schedule SVR Labs

4 Areas of Focus to Improve HCV Outcomes

- Improve Access to Care
- Decrease Treatment Process Steps and Barriers
- Decrease Stigmatization and Treatment Misconceptions
- Improve Patient Tracking Methods

Why We are Here



- Completed entire intake process within 30 minutes of meeting
- Meds with ALH pharmacy team within 3 days
- Meds in patient hand in 7 days

In Closing

“Far and away, the best prize that life has to offer is the chance to work hard, at work worth doing.”

-Theodore Roosevelt

Contact Information

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