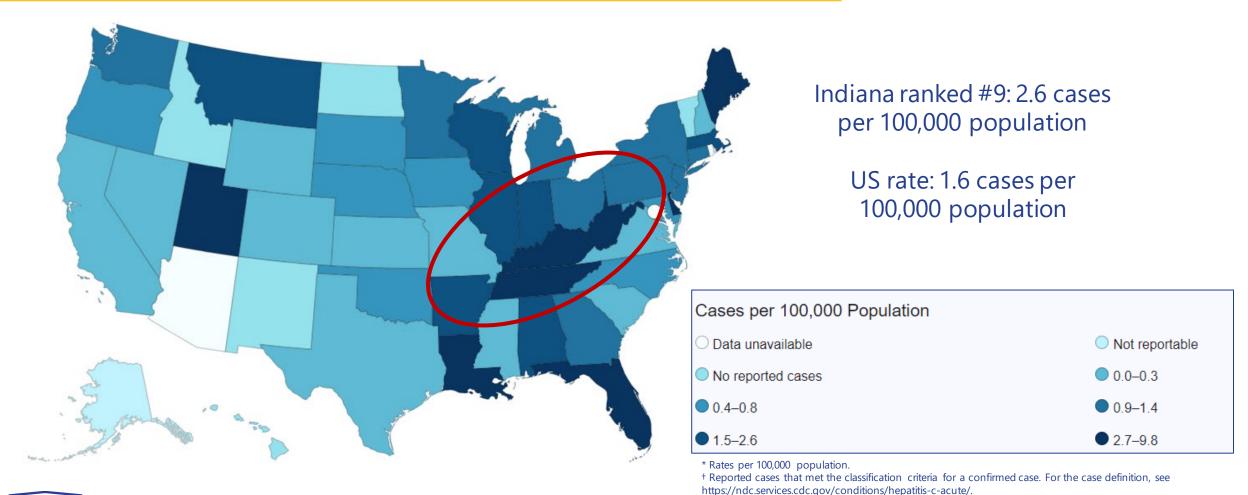


# HCV ELIMINATION, ONE PATIENT AT A TIME: A LINKAGE TO CARE STORY

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## Rates\* of reported cases+ of acute hepatitis C virus infection, by state or jurisdiction — United States, 2021

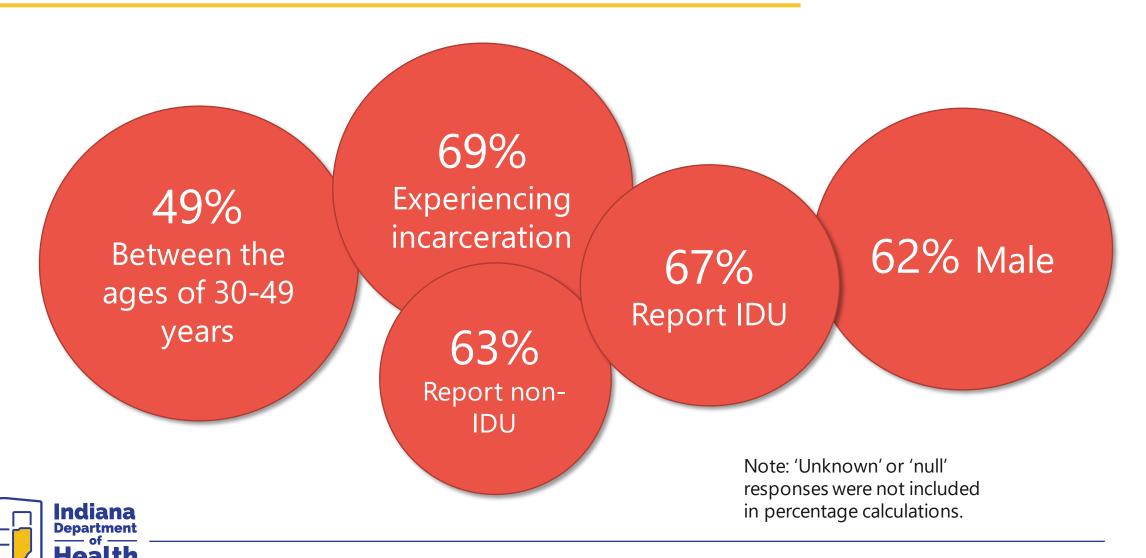




Source: CDC, National Notifiable Diseases Surveillance System.

Centers for Disease Control and Prevention. Viral Hepatitis Surveillance Report – United States, 2021.

## Hepatitis C: reported risk factors and demographics, acute and chronic - Indiana, 2022



#### Once upon a time...

- ... We dreamed about linkage to care.
- With state funding in 2020, we made it happen! The Viral Hepatitis Services Program launched in July.
- We had four sites and four care coordinators, one program manager and a site guidelines document!
- We had many, many plans
- This was during the COVID-19 pandemic, so we worked mostly with clients via phone



## **HEA 1007**

House Enrolled Act No. 1007 (HEA 1007) is a state-funded two-year grant program, created to ensure that individuals in need of hepatitis C (HCV) case management, treatment, testing, or insurance enrollment services will be supported in every part of Indiana.

- \$6.6 million awarded
- Two-year grant with longer project period



#### **HOUSE BILL No. 1007**

DIGEST OF HB 1007 (Updated February 1, 2021 12:04 pm - DI 77)

**Citations Affected:** IC 16-18; IC 16-30; IC 16-46.

Synopsis: State health improvement and grant program. Requires the state department of health (department), in consultation with the office of the secretary of family and social services, to study and prepare a plan (plan) to improve the health and behavioral health of Indiana residents. Requires the plan to be submitted to the general assembly. Requires that the department establish and maintain on the department's Internet web site a web page that indicates the performance and progress of the metrics and goals of the most significant areas identified in the plan. Establishes the prevention and addressing of health issues and challenges grant program (grant program). Establishes the prevention and addressing of health issues and challenges grant fund. Requires the department to administer the grant program. Provides requirements for grant proposals. Requires the department to give preference in awarding the grants based on specified criteria. Requires the management performance hub to develop and publish on an Internet web site a web page that tracks Indiana's metrics on the most significant areas of health and behavioral health impacting Indiana residents and demonstrate any progress made in these metrics. Provides that the web page must include specific progress reported by organizations awarded a grant under the grant program.

Effective: July 1, 2021.











**Diagnose** 

**Treat** 

**Prevent** 

Respond





#### **ZIP-IN Plan**

ZIP-IN Plan – Indiana's collaborative plan for fewer HIV and HCV diagnoses; increased access to high quality and compassionate care and treatment for people living with HIV and HCV; and reduced stigma, discrimination, and healthcare inequity among Indiana residents in high-risk populations.

Indiana's approach:

Four pillars: diagnose, treat, prevent, respond

**Crosscutting strategies** that belong in every pillar: reduce stigma, build the workforce, whole person lens, partner with PWLE



## What is impact-based funding?

• Impact-based funding was developed to try and eliminate barriers within our current funding structure, as well as expanding the community's involvement within the funding decisions.

#### Goals:

- Leverage IDOH's data and community input
- Identify community needs and priorities, existing resource gaps, and promising and effective partners
- Make funding decisions that ensure the best and highest use of IDOH time and resources aimed at the prevention and treatment of HIV, hepatitis C, and STIs



#### Points to consider







#### **Community needs and priorities**

What does the data and local partners say about those living with HCV in the community?

Are there demographic or geographic groups that are disproportionately impacted by HCV?

What are the trends in the data?

#### **Agency/applicant impact/capacity**

What do the data and local partners tell us about the ability of applicant agencies to effectively serve the community?

Have there been demonstrated abilities to prioritize and meet grant deadlines and requirements for all previously funded agencies?

#### **Existing resources and gaps**

What do the data and local partners say about funding, resources, and service capacity in the community?

Are programs and services available to meet the needs of all community members?

Are there types of services that are needed or desired but not currently available?



## HCV linkage to care programs

#### **Viral Hepatitis Services Program** (2020)

- State funded
- State oversight
- Five sites
- Five care coordinators
- Collaboration with IDOC

#### **Connect to Cure Program** (2022)

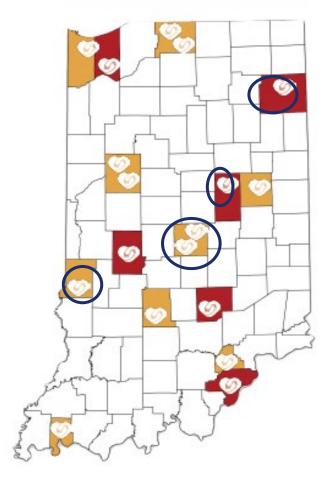
- Federal pass-through funds granted by IDOH
- Collaborative program between The Health Foundation of Greater Indianapolis (THFGI) and the Damien Center
- 21 sites
- 20 care coordinators; currently 16 are hired
- 13 testers/peer specialists (one full-time position/ ZIP Coalition)

Moving forward, the two programs will collaborate and be known throughout the state as Connect to Cure



## **Connect to Cure Map**

## Connect to Cure Care Coordination Sites











## The program will:

## Create a community of practice for care coordinators through:

- Training
- Data management system
- Outreach and community engagement
- Outreach supplies



## Assist those living with hepatitis C through:

- Testing/peer specialist
- TeleHealth
- RNA testing through dried blood spot testing
- Insurance navigation
- Hep Medical Assistance Program or Hep MAP
- Nutrition and transportation assistance cards



## **Community of practice**

#### **Trainings**

- Virtual person-led trainings are held for new cohorts of care coordinators and agency supervisors
- Care coordinators are provided access to a learning management system where recordings of trainings are placed as well as additional training topics
- Training topics span from health equity to service standards to advocating for clients and more

#### **Data Management**

Care coordinators are granted access to a secure, HIPPA compliant data management system where client data and care coordinator notes are stored electronically and for reporting purposes.



A Hepatitis Summit was held to bring together all the newly-hired care coordinators and their supervisors on June 5, 2023. It was a great success and had national speaker such as Boatemma Ntiri-Reid from NASTAD and others.



#### Services provided

#### **Tester/peer specialist**

 Increased testing within those communities performed by individuals who are peer specialists and can work in both capacities

#### **Dried blood spot (DBS) testing**

Individuals can receive confirmatory testing and have the test either performed by or with
the aid of the care coordinator at their location or they can choose to have the tests shipped
directly to their home address. This is free to the patient!

#### **Telehealth**

 A collaboration between the Damien Center, one of the sub-grantees and all other care coordination sites was established to allow any client that needs telehealth care services for HCV!



## **HepMAP**

- Hepatitis Medical Assistance Program
- The formulary was created through medical staff and reviewed by care coordinators.
- Eligibility
  - Undocumented individuals
  - Uninsured or underinsured individuals
  - People with high copays and deductibles





#### **Promotion**

To increase awareness of this new service, several promotional

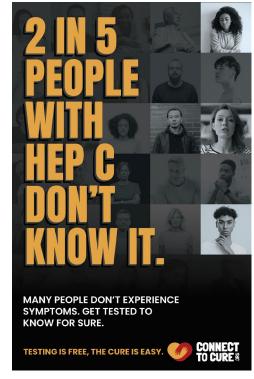
materials have been created:



Website



**Posters** 



**Billboards** 

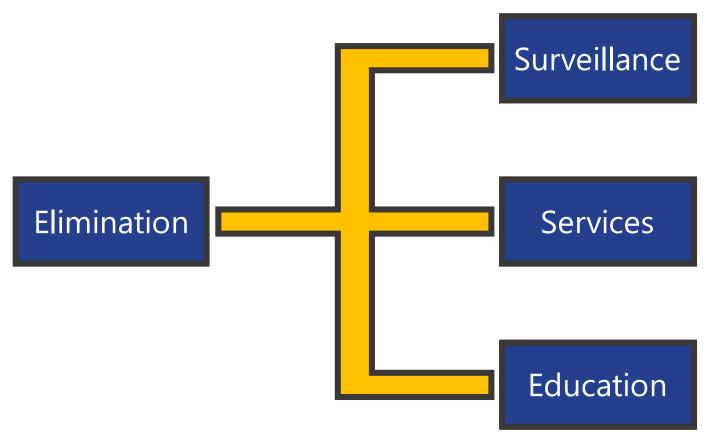


#### **Connecting to Connect to Cure**

- Anyone can refer to the care coordinators! The goal is to have the client, who
  is interested in seeking care, contact the care coordinator. The care
  coordinators' contact information is widely available.
- Care coordinators and care coordination sites are conducting outreach within their communities, and the funded partner is promoting this new service through the state via a marketing campaign
- This new program has been shared at numerous state conferences to raise awareness, including our annual Public Health Nurse Conference, Indiana Rural Health Association Conference, and HCV ECHO. We are looking at tabling during the upcoming Indiana Primary Care Association Conference.



## Elimination: multi-pronged approach





#### Elimination: Student Investigators for Surveillance

#### Started in 2017

Merged with IN-SEIT in 2022

## Assists local health departments with case investigations

- Record searches and working the database
- Calling providers
- Interviewing patients
- Providing education
- Linking to care



#### 2023 Viral Hepatitis IN-SEIT COUNTY MAP Steuben Lagrange East Chicago Elkhart DeKalb Marshall Kosciusko Whitley Fulton Pulaski Adams Benton Black-Clinton Randolph Montgomen Wayne Hancock Parke Hendricks ayette Union Shelby Franklin Dear Sullivan Greene Lawrence Daviess Martin Orange

### Elimination: provider education





Today's Hepatitis C ECHO starts in one hour!



#### Elimination: other education - INPEP

# INPEP ECHO

**Correctional Health is Community Health** 

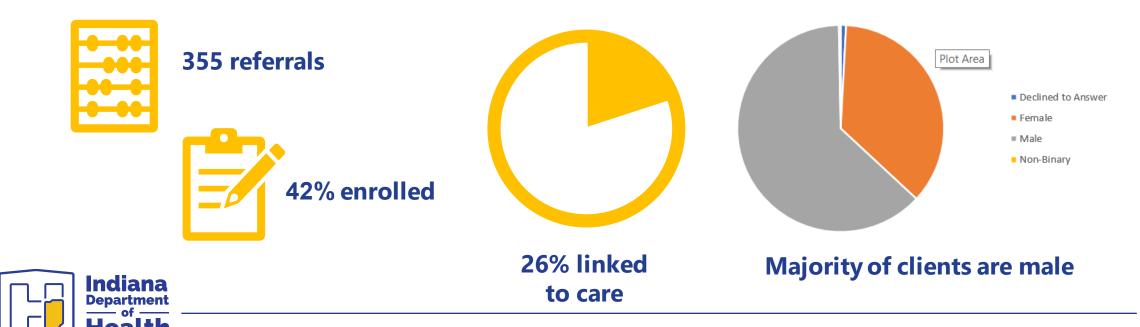




#### Our storyline

- There are 19 Connect to Cure care coordinators hired, plus four state-funded care coordinators
- There are 10 testers/peer specialists hired and working throughout the state

#### The numbers:



## Key takeaways from our story

- You can't do this alone! It takes a village! You need champions, partners, friends, allies, and sometimes luck
- Don't be "out of sight, out of mind!" It is more difficult to be overshadowed or forgotten if you are always present
- Persist! Change can happen!
  - In 2013, Indiana had two state staff who worked on hepatitis the VHPC (federally funded) and one a state-funded epidemiologist.

Much has changed in the last decade! Where will we be 10 years from now?



## To be continued...



## Questions?

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