Health Equity Transformation A Cost-Effective Model

Presented by Akosua Dosu, Health & Racial Equity Coordinator Jordan Selha, Capacity Extension Program Manager

Health Equity Capacity Extension

Health Equity Capacity Extension staff are employed through the bureau's subcontract with NuCara Staffing Services. This employment arrangement allows for flexibility and autonomy within HE work.

Bureau of HIV STI and Hepatitis Health Equity Framework

Jordan Selha Capacity Extension Program Manager

- Program management including: strategic planning, quality and program evaluation
- Staff consultation and supervision
- HR & Hiring Practices
- Lived experience: transgender & queer

Bureau of HIV STI and Hepatitis Health Equity Framework



Liaison With...

HE Advisory (CPG)

HHS Office of Equity

HE Data Advisory Committee

Management Team



- Bureau HE Organizational Development
- Sub-recipient HE Capacity Building and Quality Improvement
- HE Workforce Development
- Community Engagement
- Lived Experience: SDOH Advocate, Woman of the African
 Diaspora

Bureau of HIV STI and Hepatitis

Health Equity Framework



Liaison With...



HHS Office of Equity

HE Data Advisory Committee

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- RHS Stakeholder HE Capacity Building
- HE Academic Detailing and Education
- Community Engagement
- Lived Experience: Latina, Puerto Rican American, mother of teen who identifies as a part of the LGBTQ community



Liaison With...

RHS Team

HE Advisory (CPG)

Community Stakeholders

Bureau of HIV STI and Hepatitis Health Equity Framework



- Health and racial equity as a guiding principle in vaccine access, acceptance, and coverage.
- Systems-level practices to increase availability, accessibility, and coordination of Mpox vaccine.
- Lived Experience: Mpox priority population

Bureau of HIV STI and Hepatitis Health Equity Framework



Liaison With...



HE Advisory (CPG)

Bureau of Immunization

Health Equity Key Areas

Leadership

- Health Equity
 Consultation
- Manager's Coaching
- Health Equity Work Plan

Care and Prevention Subrecipients

- Health Equity Scans
- Technical Assistance
- Disparity Projects

Bureau Staff

- Equity in Recruitment and Hiring Practices
- Racial Equity Challenge Phase I & II
- Health Equity Team

Community Engagement and Advisory Groups

- Strategic Planning
- Advisory Groups
- Regional Health Equity

Health and Racial Equity at the Bureau

The Health and Racial Equity Team integrates health equity into bureau workplace programming, practices, and culture. In the past two and a half years we have seen health equity improvements in four key areas.

Health Equity Transformation

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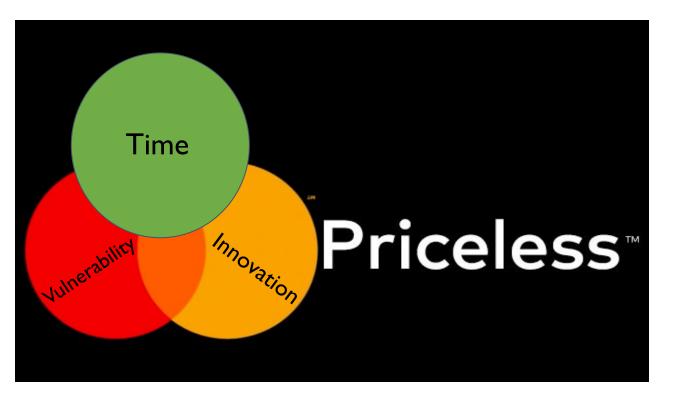
How much does health equity cost?



The True Cost of Health Equity Transformation

Developing a Health Equity Program needs an allowance that goes beyond monetary.

- I. Unlimited time
- 2. Expansive vulnerability
- 3. Endless supply of innovation



A Cost Effective Model

Leadership

- Health Equity Consultation
- Manager's Coaching
- Health Equity Work
 Plan

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Leadership Health Equity Consultation

- Facilitated by myself and Oliviah Walker, Health Equity Coordinator and Office of Equity Team Lead
- The work includes:
 - Assessment of policies, practices and power
 - Team building and emotional resiliency
 - Manager's coaching
 - Increasing Intercultural Development capacity
 - Health Equity Work Plan development



Time, Vulnerability, and Innovation

Time

- 12 months; 3 hour consultations each month
- Homework
- 8 hrs of coaching over 6 months

Vulnerability

• Tough conversations, exposing unaddressed issues

Innovation

- Power analysis
- Managers' meeting and communications strategies
- Equitable budgeting process

A Cost Effective Model

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Bureau Staff

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Racial Equity Challenge

Phase I: Racism and Discrimination in America Past and Present

- Challenge resources shared bi-weekly
- Monthly meetings
- "Lunch and Learns" facilitated by staff
- Facebook Engagement

"In a racist society it is not enough to be non-racist. We must be anti-racist.' **Angela Davis**

Session 18 Recap:

Native Americans' Fight For Visibility



"While we've been consumed by the debate about the Washington Redskins, we've overlooked/tolerated thousands of team names and mascots depicting Native Americans, often stereotypically"

T

Reflection Log

Where Native Americans Live ...

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Glossary

Send

• Of all the active high schools in the database, 8.2 percent have Native American team names

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Engagement

Tips

 Iowa is in the top 5 of high school mascots that reference Native Americans

Kit

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Group

Agreements

63

an Membership questions



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+ Invite

Learn more

Values are the things that you believe are important in the way you live and work. When practicing integrity, your values determine your priorities and can be used as measures of progress in your personal and professional life.

> To go through the 18month challenge information throughout 2022!... [and] continue volunteering at Willis Dady Homeless Services

I WANT TO WATCH ALL OF SPIKE LEE'S MOVIES, PREFERABLY (AS MANY AS POSSIBLE) WITH MY FATHER AND THEN DISCUSS.

Q Search Facebook

Bureau of HIV, STD, & Hepatitis

...

Manage

Racial Equity Challenge Private group · 47 members

+ Invite

Browse



injustice

Look for and better

understand racial disparities

March 26, 2021 - @ Today, I attended an ASTHO-sponsored discussion of power as the most upstream social determinant - something Akosua Dosu has mentioned previously. Here is a quick, worthwhile reading on that. HEALTHAFFAIRS.ORG Power: The Most Fundamental Cause of Health Inequity? | Health Affairs Blog It's time to evolve our research, conceptual frameworks, and metrics to support the movement toward health equity on all fronts---be that strengthening the civic muscle power for... COO You and Holly Hanson 2 comments Seen by 26 Comment Send O Love Holly Hanson Admin Jordan Selha and I were just having a very similar discussion about how the human desire for power and control is truly the soil that enabled the likes of white supremacy to grow. Like Reply 2y Akosua Dosu Admin Facts! Like Reply 2y Empothy To help raise a bi-racial trans child in this world. My current goal is to get her fo college where I know she will thrive and be inspired to change the world. To continue to have the hard TO BETTER UNDERSTAND THE U VEITER UNVERSTANV INC. conversations that are UNPERENT LIVE ENVERNMENCES necessary: especially HOW THESE EXPERIENCES HAVE NUM INCOL CAVENENUES NAVE. within my own family so that I and they can

Bureau of HIV, STD, & Hepatitis Racial Equity Challenge

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Bureau of HIV, STD, & Hepatitis 1.5 Bureau of HIV, STD, & Hepatitis Racial Equity Challenge **Racial Equity Challenge** Private group - 47 member Akosua Dosu min - March 26, 2021 - O About + Invit Private Browse Manage Only members can see who's in the group a they post. A Community home Visible Anyone can find this group. Overview **#TAIT** How do you identify the difference between cultural Admin tools 'appreciation' and cultural Community chats 4 chat suggestions for your group 'appropriation'? Admin Assist action, 1 criter Member requests 0 new today Badge request 0 new toda Seen by 26

Comment

r Like

continue to grow and

to learn.

Time, Vulnerability, and Innovation

Time

- Phase I- 18 months, Phase II- 13 months
- Time to review resources, meet monthly, workshops, planning meetings and additional engagement activities

Vulnerability

- Triggering topics and acknowledging our lack of skills in navigating difficult conversations
- Trusting your co-workers and management with your experiences/ viewpoints/ upbringing
- Connecting it to current events and the emotional toll
- Threats from legislation (HF 802)

Innovation

- Changing the structure of the challenge
- Creating Phase II of the challenge completely based on staff requests from Phase I final survey

A Cost Effective Model

Racial Equity Challenge

Phase II: Equity in the Workplace

- Quarterly workshops with Subject Matter Experts
- Group Intercultural Development Inventory Assessment
- Introduction and Implementation of Bureau Health Equity Work Plan



Leadership

- Health Equity Consultation
- Manager's Coaching
- Health Equity Work
 Plan

Care and Prevention <u>Sites</u>/ Subrecipients

- Health Equity Scans
- Technical Assistance
- Disparity Projects

Bureau Staff

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- Equity in Recruitment and Hiring Practices
- Racial Equity Challenge Phase I&II
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Health Equity for Care and Prevention

Health Equity Scans	Project Development	Disparity Projects
 Health Equity Scan interviews conducted with Integrated Testing Services (ITS) Sites Ryan White program staff Identified: strengths, opportunities, and existing initiatives to address disparities and improve equity. 	 We found opportunities to help increase site capacity by providing access to their data and the ability to run their own reports to identify disparities standardizing data collection and reporting to create benchmark equity program goals 	 The disparity projects will provide sites with: a standard set of data to identify disparities tools and guidance to identify priority populations assistance tracking, measuring and documenting activities to reach populations experiencing disparities

Time, Vulnerability, and Innovation

Time

- Health Equity Scans traveling all over the state
 The sites are dedicating their full year of QI to Health Equity
 Monitoring calls, leadership and regional meetings

Vulnerability

- Dealing with and identifying the needs of groups that don't have obvious barriers e.g. cultural norms versus language barriers)
 Self/ organizational reflection about one's role in creating barriers
- Struggling to not personalize the current state or lack of progress

Innovation

- Adapted a PROMISE (prevention intervention) community identification process to conduct the scans
- Leveraging QI tools and staff strengths to provide framework for disparities projects
- Creativity of ITS and RW sites

A Cost Effective Model

Leadership

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Care and Prevention Sites/ Subrecipients

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- Technical Assistance
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Community Engagement and Advisory Groups

- Strategic Planning
- Advisory Groups

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• Regional Health Equity

Putting Our Money Where the Marginalized Are

Health Equity Community Engagement

ESCALATE Stigma Reduction Initiative

- The "ESCALATE" (Ending Stigma through Collaboration And Lifting All To Empowerment)
 Learning Collaborative works to develop, implement, and refine stigma reduction initiatives that address
 HIV-related stigma
- The Iowa Ryan White stigma reduction initiative convened an intersectional and multi-cultural team of WOC subject matter experts to review our intake assessment to identify areas of stigma



2019 Consumer Needs Assessment Report

Authorship – Bureau of HIV, STD, and Hepatitis Prepared By – Katie Herting and Annie Rodruck Published – July 2021

Iowa Department of Public Health

Time, Vulnerability, and Innovation

Cost - Paid market rate for services

Time

• Four Half Day Meetings

Vulnerability

- Humility to let the Advisory group lead the process
- Making sure the participants felt valued and comfortable with each other

Innovation

 Intersectional community engagement

This is where the \$\$\$ are necessary!



Health Equity Community Engagement

THE TIME IS NOW

Integrated Plan Development

- Focus areas (e.g. prevention, client services, health equity, social determinants of health, stigma, syndemic overlap areas, etc) led by
 - 1 Department chair
 - 1 Community chair
 - 1 Organization-representative chair
- Community engagement strategy designed by each focus area
 - Focus groups, surveys, forums more than 3000 people engaged
- Draft objectives and strategies posted on website for public comment, shared with CPG

Time, Vulnerability, and Innovation

Cost

- Increased incentive for priority population engagement
- Paid facilitator identified from within the population (PLWH, Trans, POC)

Time

• Organizing, advertising, recruiting, and hosting the community engagement activities

Vulnerability

- Participants felt heard
- Some participants never had an opportunity to share space and experiences with people who were similar to them
- Baby steps to build trust in the government/representatives of the system

Innovation

• Recruitment strategies, meeting style

A Cost Effective Model

The most important non financial cost is...

ACCOUNTABILITY

What does accountability look like in HE programs?

- Above and below the line
- Structures to ensure HE goals are accomplished and guard against derailment
- Coaching
 - personal development
 - peer support
 - institutional accountability
- Documenting successes and failures and trying again

ABOVE THE LINE

OPEN CURIOUS COMMITTED TO LEARNING

BELOW THE LINE

CLOSED DEFENSIVE COMMITTED TO BEING RIGHT



Thank You

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Building Health Equity for All Communities