

TABLE 22

General ADAP Program and ADAP-Funded Insurance Program Challenges, CY2021

State/Territory	General Program Challenges										
	Maintenance of eligibility	Delays in mailed enrollment documentation	IT/issues with document and data sharing	Health department staff turnover	Remote work/telework of health department staff	IT/HIPAA-specific issues	Timely rebate payments from manufacturers	Full-pay medication program pharmacy network issues	ADAP-funded insurance program pharmacy network issues	Coordination with other 340B covered entities regarding 340B rebates and program income	Other
Alabama	--	--	--	--	--	--	--	--	--	--	--
Alaska	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	N/A
American Samoa	--	--	--	--	--	--	--	--	--	--	--
Arizona	Very Challenging	Very Challenging	Not Challenging	N/A	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging
Arkansas	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	N/A	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	N/A
California	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	N/A
Colorado	Very Challenging	Very Challenging	Very Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Very Challenging	N/A
Connecticut	Somewhat Challenging	Very Challenging	Not Challenging	N/A	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	N/A
Delaware	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	Not Challenging	Not Challenging	Not Challenging	N/A
District of Columbia	Very Challenging	Very Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Very Challenging	Not Challenging	Somewhat Challenging	Very Challenging	N/A
Federated States of Micronesia	--	--	--	--	--	--	--	--	--	--	--
Florida	Somewhat Challenging	N/A	N/A	Somewhat Challenging	Not Challenging	N/A	Very Challenging	Not Challenging	Not Challenging	N/A	N/A
Georgia	N/A	N/A	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	N/A	N/A
Guam	--	--	--	--	--	--	--	--	--	--	--
Hawaii	Very Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	N/A
Idaho	Not Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Very Challenging	Very Challenging	N/A	N/A	Somewhat Challenging	N/A
Illinois	Not Challenging	Not Challenging	Not Challenging	Very Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	N/A
Indiana	Somewhat Challenging	Somewhat Challenging	Very Challenging	Very Challenging	Not Challenging	Not Challenging	Very Challenging	Very Challenging	Very Challenging	Very Challenging	N/A
Iowa	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging
Kansas	Somewhat Challenging	Very Challenging	Somewhat Challenging	Very Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	N/A	N/A
Kentucky	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	N/A	N/A	Somewhat Challenging	N/A	N/A
Louisiana	Not Challenging	Not Challenging	Very Challenging	Very Challenging	Somewhat Challenging	Not Challenging	Very Challenging	Not Challenging	Not Challenging	Not Challenging	N/A
Maine	Not Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	N/A
Marshall Islands	--	--	--	--	--	--	--	--	--	--	--
Maryland	--	--	--	--	--	--	--	--	--	--	--
Massachusetts	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	Very Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	N/A
Michigan	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	N/A
Minnesota	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Very Challenging	N/A
Mississippi	--	--	--	--	--	--	--	--	--	--	--
Missouri	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging
Montana	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	N/A	N/A
Nebraska	Somewhat Challenging	Somewhat Challenging	Not Challenging	N/A	Not Challenging	Not Challenging	Very Challenging	Not Challenging	Not Challenging	N/A	N/A
Nevada	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	Not Challenging	Somewhat Challenging	Very Challenging	Not Challenging	Not Challenging	Very Challenging	N/A
New Hampshire	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	Not Challenging	Not Challenging	Very Challenging	Somewhat Challenging	Very Challenging	Somewhat Challenging	N/A
New Jersey	Not Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	Very Challenging	N/A	N/A	Somewhat Challenging	N/A
New Mexico	Somewhat Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging
New York	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	N/A	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	N/A
North Carolina	Very Challenging	Very Challenging	Very Challenging	Very Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	N/A	N/A
North Dakota	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging
Northern Mariana Islands	--	--	--	--	--	--	--	--	--	--	--
Ohio	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	N/A
Oklahoma	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Very Challenging
Oregon	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	N/A
Pennsylvania	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging
Puerto Rico	Somewhat Challenging	N/A	Not Challenging	Not Challenging	Not Challenging	N/A	Not Challenging	Somewhat Challenging	N/A	Not Challenging	N/A
Republic of Palau	--	--	--	--	--	--	--	--	--	--	--
Rhode Island	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	N/A
South Carolina	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Very Challenging	Somewhat Challenging	Very Challenging	N/A
South Dakota	Very Challenging	Very Challenging	Very Challenging	Very Challenging	Not Challenging	Somewhat Challenging	Very Challenging	Not Challenging	Very Challenging	Very Challenging	N/A
Tennessee	Somewhat Challenging	N/A	Somewhat Challenging	Very Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Very Challenging	N/A
Texas	Very Challenging	Not Challenging	Very Challenging	Very Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	N/A	Not Challenging	N/A	N/A
Utah	Very Challenging	N/A	Very Challenging	Not Challenging	Not Challenging	Not Challenging	Very Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	N/A
Vermont	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging
Virgin Islands (U.S.)	--	--	--	--	--	--	--	--	--	--	--
Virginia	--	--	--	--	--	--	--	--	--	--	--
Washington	Very Challenging	Very Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging
West Virginia	--	--	--	--	--	--	--	--	--	--	--
Wisconsin	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Very Challenging
Wyoming	Not Challenging	Somewhat Challenging	Not Challenging	Very Challenging	Very Challenging	Somewhat Challenging	Very Challenging	Not Challenging	N/A	N/A	N/A
TOTAL	32	31	27	24	17	19	30	7	13	18	3

Note: A total of 47 programs reported data. Alabama, American Samoa, Federated States of Micronesia, Guam, Marshall Islands, Maryland, Mississippi, Northern Mariana Islands, Republic of Palau, US Virgin Islands, Virginia, and West Virginia did not respond. A (-) indicates the program did not report data.

TABLE 22 (CONTINUED)

General ADAP Program and ADAP-Funded Insurance Program Challenges, CY2021

State/Territory	Insurance Program Challenges										
	Fewer ACA plans offered in 2021	Access to HHS Guidelines'	Client churn to new plans or programs	Decreased availability in patient navigators	High co-payments or co-insurance for HIV medications	Mail order or specialty pharmacy limitations	Narrow provider networks that do not include RWHAP providers	Restrictions on special enrollment period (SEP) eligibility	Tax reconciliation for clients receiving advance tax credits	Timely and efficient premium payments to plans on behalf of clients	Other
Alabama	--	--	--	--	--	--	--	--	--	--	--
Alaska	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Very Challenging	Somewhat Challenging	N/A
American Samoa	--	--	--	--	--	--	--	--	--	--	--
Arizona	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	N/A
Arkansas	Somewhat Challenging	Somewhat Challenging	Very Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	N/A
California	N/A	N/A	Somewhat Challenging	N/A	Not Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	N/A
Colorado	N/A	Somewhat Challenging	Somewhat Challenging	Very Challenging	Very Challenging	Very Challenging	Somewhat Challenging	Not Challenging	Very Challenging	Somewhat Challenging	N/A
Connecticut	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	N/A	Somewhat Challenging	Somewhat Challenging	Not Challenging	N/A
Delaware	Not Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	N/A
District of Columbia	Not Challenging	Not Challenging	Somewhat Challenging	Very Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	N/A
Federated States of Micronesia	--	--	--	--	--	--	--	--	--	--	--
Florida	N/A	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	N/A
Georgia	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	N/A	Not Challenging	Not Challenging	N/A	Somewhat Challenging	N/A
Guam	--	--	--	--	--	--	--	--	--	--	--
Hawaii	N/A	Not Challenging	Somewhat Challenging	N/A	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Very Challenging	Somewhat Challenging	N/A
Idaho	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Illinois	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	N/A
Indiana	Very Challenging	Very Challenging	Somewhat Challenging	Very Challenging	Very Challenging	Very Challenging	Somewhat Challenging	Very Challenging	Somewhat Challenging	Very Challenging	N/A
Iowa	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging
Kansas	Not Challenging	N/A	Somewhat Challenging	N/A	Not Challenging	Not Challenging	N/A	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	N/A
Kentucky	Not Challenging	N/A	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	N/A
Louisiana	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	N/A
Maine	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Very Challenging	Not Challenging	Somewhat Challenging	Very Challenging	Not Challenging	N/A
Marshall Islands	--	--	--	--	--	--	--	--	--	--	--
Maryland	--	--	--	--	--	--	--	--	--	--	--
Massachusetts	Somewhat Challenging	Not Challenging	Very Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	Very Challenging	Very Challenging	Very Challenging	Somewhat Challenging	#VALUE!
Michigan	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	N/A
Minnesota	N/A	Not Challenging	Somewhat Challenging	N/A	Somewhat Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	N/A
Mississippi	--	--	--	--	--	--	--	--	--	--	--
Missouri	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	N/A	Not Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging
Montana	Not Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	Very Challenging	Very Challenging	Somewhat Challenging	Somewhat Challenging	N/A
Nebraska	Not Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	N/A	Somewhat Challenging	N/A
Nevada	Somewhat Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	N/A
New Hampshire	Not Challenging	Somewhat Challenging	Very Challenging	Very Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	Not Challenging	Very Challenging	Somewhat Challenging	N/A
New Jersey	N/A	Not Challenging	Somewhat Challenging	N/A	Somewhat Challenging	N/A	N/A	Somewhat Challenging	Somewhat Challenging	Very Challenging	N/A
New Mexico	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Very Challenging	Somewhat Challenging	Not Challenging
New York	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	N/A
North Carolina	Very Challenging	Not Challenging	Very Challenging	Very Challenging	Very Challenging	Very Challenging	Very Challenging	Very Challenging	Very Challenging	Very Challenging	N/A
North Dakota	Not Challenging	Not Challenging	Very Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Very Challenging	Somewhat Challenging	#VALUE!
Northern Mariana Islands	--	--	--	--	--	--	--	--	--	--	--
Ohio	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	N/A
Oklahoma	Not Challenging	Not Challenging	Very Challenging	Not Challenging	Somewhat Challenging	Very Challenging	Somewhat Challenging	Somewhat Challenging	Very Challenging	Somewhat Challenging	#VALUE!
Oregon	Not Challenging	Not Challenging	Not Challenging	N/A	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Not Challenging	N/A
Pennsylvania	N/A	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	N/A	Not Challenging	N/A
Puerto Rico	N/A	Not Challenging	Somewhat Challenging	N/A	Somewhat Challenging	N/A	N/A	N/A	N/A	N/A	N/A
Republic of Palau	--	--	--	--	--	--	--	--	--	--	--
Rhode Island	Somewhat Challenging	Not Challenging	Very Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Somewhat Challenging	N/A
South Carolina	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	N/A
South Dakota	Very Challenging	Somewhat Challenging	Very Challenging	Somewhat Challenging	Very Challenging	Very Challenging	N/A	Very Challenging	Very Challenging	Somewhat Challenging	N/A
Tennessee	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Very Challenging	Very Challenging	Not Challenging	Somewhat Challenging	Very Challenging	Somewhat Challenging	N/A
Texas	N/A	Not Challenging	Somewhat Challenging	N/A	Not Challenging	Somewhat Challenging	N/A	N/A	N/A	Not Challenging	N/A
Utah	Very Challenging	Not Challenging	Very Challenging	N/A	Very Challenging	Somewhat Challenging	Very Challenging	Somewhat Challenging	N/A	Somewhat Challenging	N/A
Vermont	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging
Virgin Islands (U.S.)	--	--	--	--	--	--	--	--	--	--	--
Virginia	--	--	--	--	--	--	--	--	--	--	--
Washington	Not Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging
West Virginia	--	--	--	--	--	--	--	--	--	--	--
Wisconsin	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	Somewhat Challenging	Not Challenging	Not Challenging	Not Challenging	Not Challenging	N/A
Wyoming	Somewhat Challenging	Not Challenging	Very Challenging	Not Challenging	Very Challenging	Somewhat Challenging	Very Challenging	Very Challenging	Very Challenging	Not Challenging	N/A
TOTAL	11	8	33	19	27	29	19	19	31	26	3