RWHAP workforce & the capacity for Medicare enrollment

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More RWHAP clients are aging into Medicare

- Nearly half (47.9%) of all RWHAP clients are aged 50 years and older, and this is projected to rise to two-thirds by 2030.
- 10.6% of RWHAP clients have Medicare coverage, and an additional 7.5% of clients have both Medicare and Medicaid



Ryan White HIV/AIDS Program clients, by age group, 2010 and 2020 — United States and 3 territories



Source: HRSA HIV/AIDS Bureau, 2019

Who we've talked to...

- Total of **3,960** Medicare webinar participants since April, 2020
- Majority representation from:
 - Health departments
 - CBOs
 - Private non-profit service providers
 - Hospital-based clinics
 - FQHCs
- Role of attendees:
 - Medicare case manager, social worker
 - Program manager or coordinator
 - Patient navigator
 - Director or administrator
 - Community health worker



What they've said...

- 87% of attendees said they often or sometimes worked with Medicare-eligible RWHAP clients (May, 2022)
 - Only 4% of respondents reported never working with Medicare-eligible RWHAP clients
- 35% of attendees have seen an increase in number of clients eligible for Medicare (Winter, 2021)

"This was good, but was wondering if you plan to have a beyond the basics webinar. **Medicare is confusing so these are helpful, but some of us have worked with Medicare for years and there are weeds galore** that we could explore with a more advanced group." (June, 2021)



How prepared is your organization to assist clients with Medicare enrollment (select one)? (n=188)



Poll responses from May, 2022 webinar

What are the top challenges at your organization related to Medicare enrollment and coverage (check all that apply)? (n=181)



Poll responses from May, 2022 webinar

Frequently asked questions

- Understanding Medicare costs and coverage, specifically prescription drug coverage and costs.
- Understanding eligibility and enrollment, including how to find enrollment assistance from external partners
- Transitioning from Marketplace or employer insurance, if and when to defer enrollment, and how to avoid late enrollment penalties
- Social Security, including how to calculate work credits and whether or not HIV is considered a disability
- Financial assistance, including which Medicare costs are payable by the RWHAP/ADAP
- Medicare-Medicaid Dual Eligibility

