POPULATION HEALTH DIVISION
SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

COMMUNITY HEALTH EQUITY & PROMOTION

Utilizing Epic for Improvements in Hepatitis Care and Surveillance

Viral Hepatitis Virtual Learning Collaborative
April 27th, 2022

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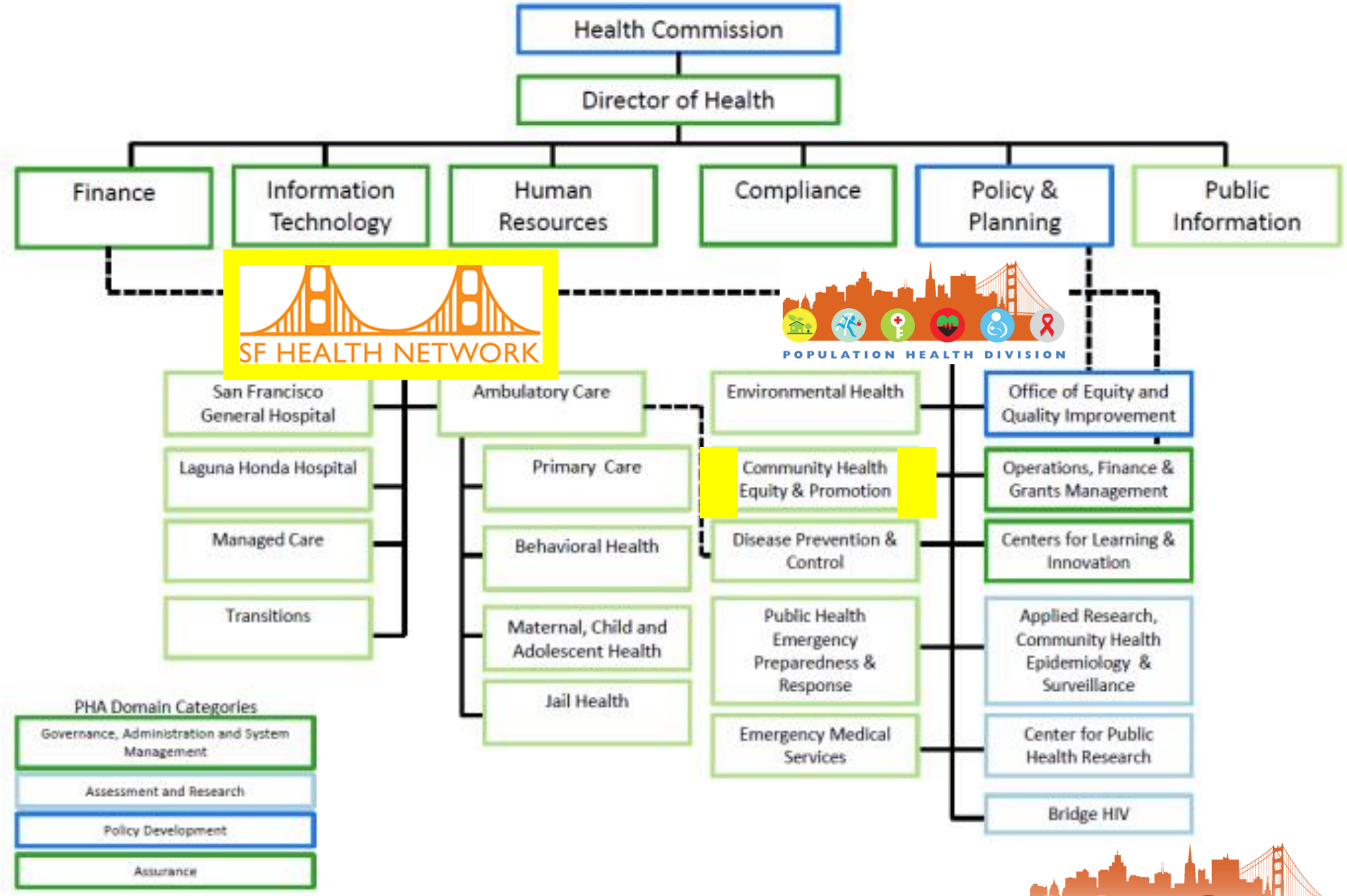
Community Health Equity & Promotion
San Francisco Department of Public Health

San Francisco Health Network (SFHN) is part of San Francisco Department of Public Health (SFDPH)

Allows us access to Epic, SFHN's electronic medical records database

Also provides us with in-house Epic IT team



Advances in Epic

Implemented

- HCV Patient Registry – Active Cases
- HCV Patient Registry – Active & Resolved
- HCV Screening Care Gap – Universal & Risk-Based

In Progress

- HBV Vaccination Care Gap
- Clinic-based Quarterly Report
- SFHN HCV Dashboard

Future Plans

- HCV My Panel Metric Dashboard
- HBV Universal Screening Care Gap

HCV Patient Registries

Active HCV Infections

Inclusion Rule = 1 and (2 or 3 or 4) and (5 or 6)

Where:

1. **Patient is alive**
2. **Active HCV diagnosis in Problem List *or***
3. **≥ 2 HCV diagnoses in encounter diagnosis *or***
4. **Reactive HCV Ab test *and***
5. **Last HCV RNA test is Positive *or***
6. **No HCV RNA test on record**

Purpose – Provider support

Providers can pull a list of their patients themselves

List shared with each clinic quarterly

HCV Patient Registries

Active & Resolved HCV Infections

Inclusion Rule = 1 and (2 or 3 or 4 or 5)

Where:

1. Patient is alive
2. Active HCV diagnosis in Problem List *or*
3. ≥ 2 HCV diagnoses in encounter diagnosis *or*
4. Reactive HCV Ab test *or*
5. Positive HCV RNA test in past 5 years

Purpose – Surveillance & QI

Data to be used for analysis of treatment completions/cure rates

Reports to providers showing HCV elimination efforts over time

Care Gaps

HBV Vaccination Care Gap

Notifies provider if patient aged 19-59 has no record of HBV vaccination

HBV Screening Care Gap

Will notify provider if patient has no HBsAg test on file (may show if missing all 3 HBV tests)

Will notify provider if pregnant patient has not completed HBV-panel tests during their pregnancy

To be implemented upon update to CDC guidelines

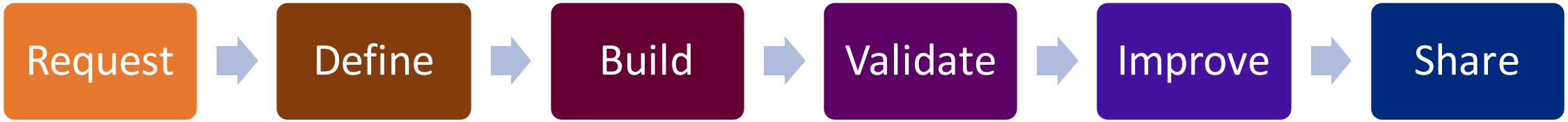
HCV Screening Care Gap

Notifies provider if patient has no HCV Ab test on file

Notifies provider if pregnant patient has not received HCV Ab test during their pregnancy

Ability to toggle on Risk-Based screening – notification for annual HCV Ab testing

Development Process



Who Was Involved

Medical Advisor – Dr. David English & Dr. Joanna Eveland, HCV Champion Providers

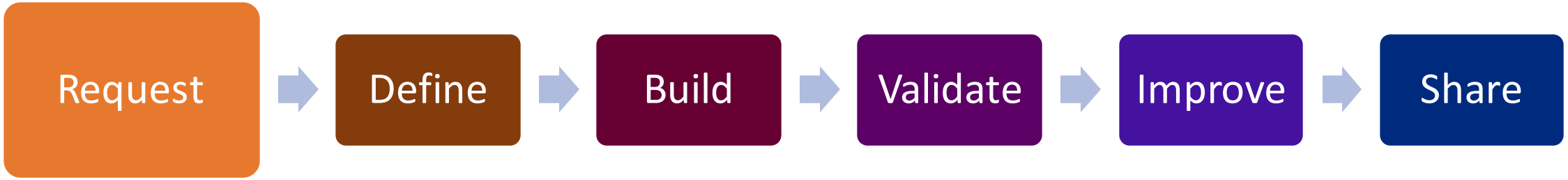
Epic IT Support – François Habchi, Epic Technical Lead

Epic QI Leadership – Henry Rafferty, Primary Care Reporting Lead

Epi/Surveillance Advisor – Elise Mara, Epidemiologist

Project Coordinator – Rachel Grinstein, Community Liaison

Questions & Challenges



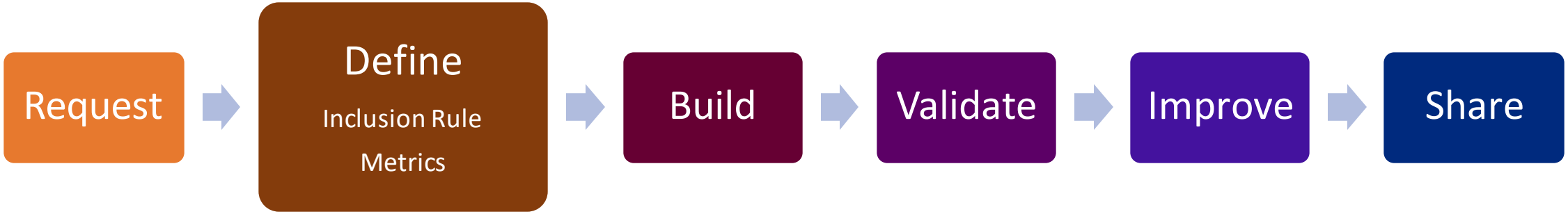
What advancements should you request?

- **Knowing what's possible**
- **Knowing how improvements are made (system-wide vs. individual database improvements)**

IT and QI staffing capacity

- **Prioritizing what you want**

Questions & Challenges



What is it for? Care coordination? Surveillance?

Who to include: Resolved infections? Deceased patients? Inactive patients?

How much information is too much?

HAV/HBV vaccination, APRI score, genotype

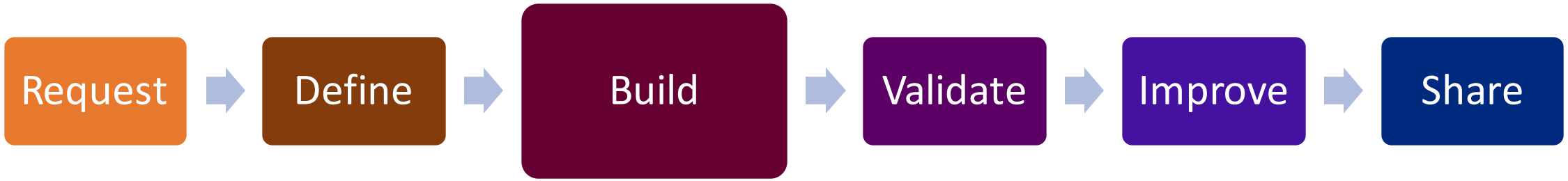
System limitations

Lookback periods

Level of complexity allowed / system efficiency

Inconsistencies in how information is recorded: treatment dates, SVR, IDU

Questions & Challenges



Are multiple registries needed or can one registry serve multiple purposes?

Is it better to include parameters that return irrelevant patients, or to leave them out and exclude relevant patients?

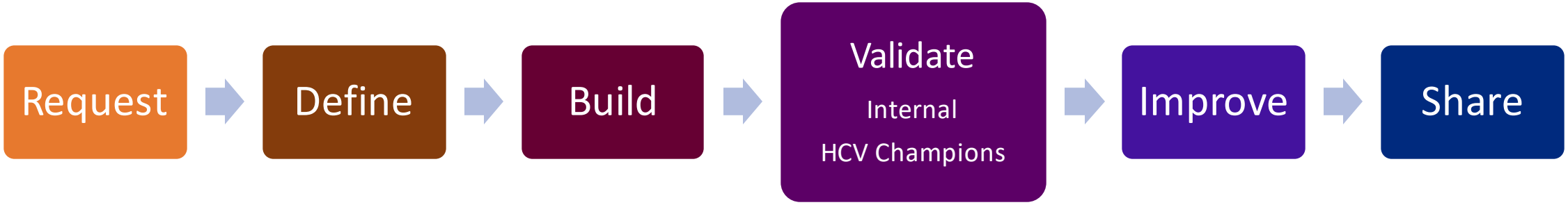
Communication barriers / different vocabularies

External lab data – must be mapped out individually for each lab

Determining appropriate definitions for demographic fields

Only able to include most recent test results

Questions & Challenges



How should outdated lab results be classified? (<615 IU/mL)

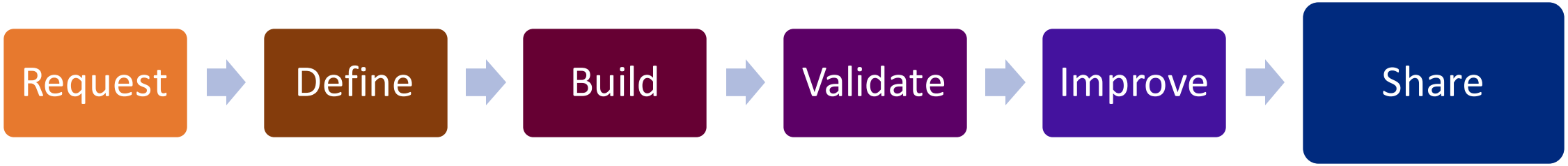
Should indeterminate lab results qualify?

“Presumptive reactive” or “Equivocal” HCV Ab test result

Indeterminate and inconclusive lab results override older lab tests with positive result

Multiple records with incorrect diagnosis code entered (ICD 10 code for HCV used instead of HBV)

Questions & Challenges



When is it ready to be shared widely?

How will we publicize it?

Covid-19

- Staffing capacity
- Staff turnover, loss of connections to clinics

Unable to share registry template with external systems

My Panel Metrics reports development are deprioritized

Implementations

Provider Network

Clinic-specific registry assists in patient navigation and patient follow-up

Reports will support QI, performance evaluation and development of new strategies

Compiled demographic information will aid in the creation and implementation of micro-elimination efforts

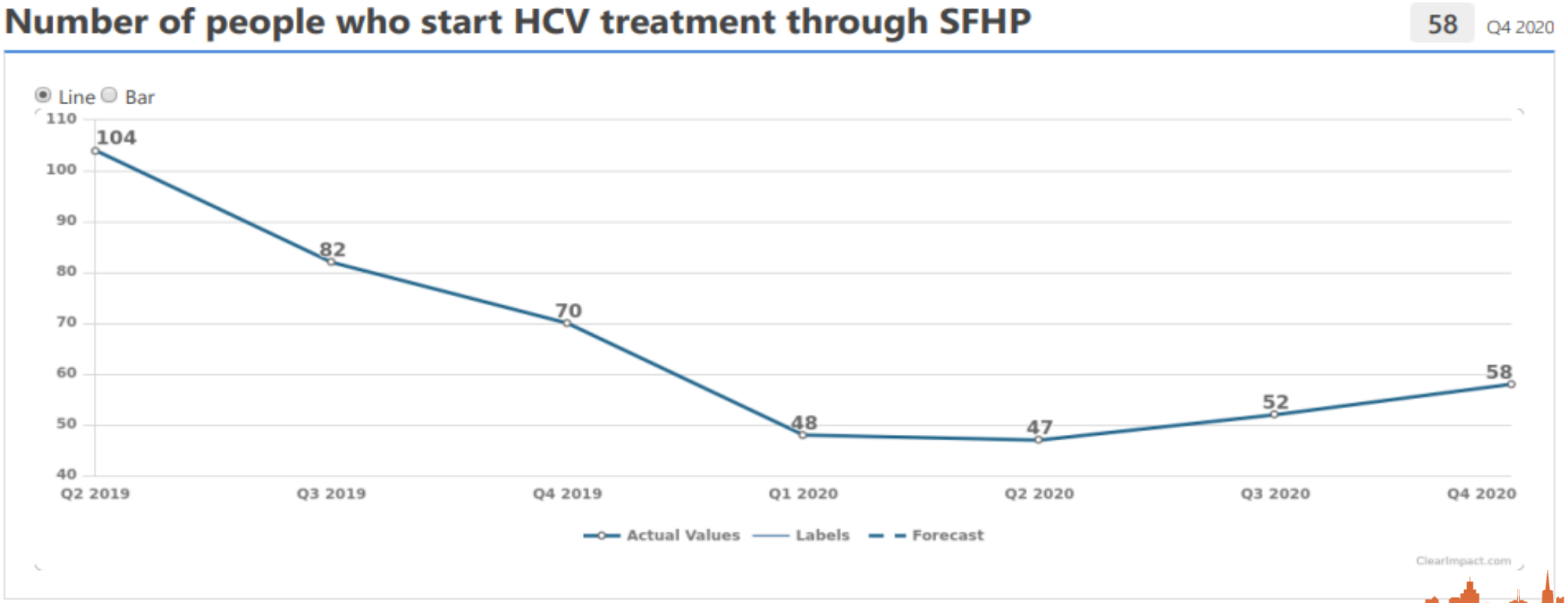
Implementations

Surveillance

- Streamlines data validation and data matching for other projects
- Demographic and treatment data will be imported into surveillance registry
- Provides additional measures for tracking HCV burden in SF
- Ability to develop a care cascade for SFHN patients

Implementations

End Hep C SF Dashboard



Future Goals

Additions to patient-accessible My Chart system

- **Health Maintenance Alert for HBV & HCV testing on My Chart account**
- **Text and email reminders for HBV vaccination, HBV & HCV screening**
- **Emails to patients in need of HCV treatment**

Future Goals

My Panel Metric HCV dashboard for providers that includes:

- **% of patients with no HCV Ab test**
- **% of patients with reactive HCV Ab test and no HCV RNA test**
- **% of patients with positive result on most recent HCV RNA test**
- **% of HCV+ patients that receive a prescription for a DAA**

Future Goals

My Panel Metric HBV dashboard for providers that includes:

- **% of patients in need of HBV vaccine**
- **% of patients who received 1st dose of HBV vaccine**
- **% of patients who completed full course of HBV vaccine**
- **% of pregnant patients in need of HBV screening**

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Thank you!

END HEP C SF

End Hep C SF website - https://endhepcsf.org/

End Hep C SF public dashboard - https://app.resultsscorecard.com/Scorecard/Details/75131

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