#### HEPTAC. VLC NASTAD's Prevention and Surveillance Virtual Learning Collaborative

Conducting case investigation activities in resource- and capacity-limited settings; leveraging disease intervention specialists (DIS)

Joint Session: October 27, 2021

Amelia Salmanson (she/her), Utah Department of Health, NASTAD HepTAC Consultant Samantha Euraque (she/her), Louisiana Department of Health

#### Welcome!

Participants will be placed on mute
Feel free to use the chat box to introduce yourselves and ask questions



## Background



# What is a DIS and how can they be used for hepatitis work?

- Has expertise with communication, interviewing, counseling, case analysis, provider and community engagement, and network building.
  - Patient navigator
  - Support specialist
  - Focus on harm reduction
  - Linkage to care
- Can work in health departments and/or CBOs, clinics, SSPs, etc.
  - Beneficial for elimination
  - Beneficial for case investigations

## 

## How did we (Utah) get here?

- Implemented DIS to support HCV acute case investigations @ state and local health departments
  - Centralized DIS HCV SME
  - Trained LHDs
  - Supports case investigations during COVID
- Funded CBOs, SSPs, clinics to enhance HCV testing and linkage to care
  - State DIS supports training and services



## **Resources & Trainings**

- Harm Reduction Navigator Training
  - National Harm Reduction Coalition
  - Check your state's resources!
- <u>CDC DIS and Partner Services</u>
  - Often used for STI intervention
  - Other DIS resources
- <u>NASTAD Community Navigation Toolkit</u>
- Rapid HCV testing & counseling training
- Phlebotomy training to support confirmation testing

## 

## **Case Presentation**



## Linkage to Treatment Coordinator Program

Samantha Euraque

- Linkage and Adherence Supervisor
- Louisiana Office of Public Health
- STD/HIV/Hep Program



#### **Hepatitis C Elimination Plan**

Multipronged approach including many partners Office of Behavioral Health Partnership CDC Overdose Data to Action Funding Linkage to Treatment Program is part of a larger whole



## **Program Goal**

- To link people confirmed to have Hepatitis C to medical treatment and substance use treatment for those experiencing a substance use disorder
- Data2Care model based on funding and collaboration with the Office of Behavioral Health
- Linkage to Treatment Coordinators receive a list from surveillance data for the following:
- Medicaid recipients
- □ With a Confirmed Hepatitis C diagnosis
- □ With no record of treatment
- Under the age of 39 (as a proxy to connect with people possibly using substances)
- We work with providers to identify patients that are lost to follow up to assist in reengaging on a clinic by clinic basis.

## HepTAC VLC

#### **Program Structure**

- 7 Linkage to Treatment Coordinators
   2 Leads
- Monthly Case Conferences
- Data recording
  - Binder
  - Access database
  - Assessment



#### **Event Log**

Encounter Type	Contact Made with Re     US Mail      Fax     Phone Call     In Perso	Social Media Text	Time Units (15-minutes = 1 Time U  Levis Nexis Search hal Other	nit):		
Encounter Service	Appt Assistance Referral Follow Up Benefits Assistance Closing Out Comm with Family Comm with Provider	Emotional support  Health Education Health Insurance Asst Inpatient Coordination Assessment Pharmacy Assistance	Medication Assistance     Record Request     Referral to Organization     Appt Reminder Cat     Transportation assistance     Attended Hep C appt w/ Pt	Attended Lab Appt Attended Other Medical appt Field Visit Health Notice Intake Profile Harm Reduction Services	Referral Follow-up Record Search Lab Assistance Other:	_
Referrals	Type Case management. Dental Drug or Alcohol Use Treatment Food or Subsistence needs. Housing and Shelter Mental Health. Medical Other:	Where?	Complete	d? Date Completed		



#### **Program Data to Date**

- The LTCs have screened and provided the SAMHSA Screening, Brief Intervention and Referral to Treatment (SBIRT) to 163 clients.
- The LTCs have offered harm reduction services to approximately 528 clients.
- □ The LTCs have linked 151 clients to HCV care.
- □ The LTCs have linked approximately 14 clients to SUD treatment.
- The LTCs have provided services to 884 clients assisting them in continuing to move through the entire harm reduction care continuum.



#### **Barriers to Treatment Adherence**

#### Unaware of treatment

- Few providers accepting Medicaid
- Identifying specialty pharmacies that will fill Epclusa and/or those that will fill the full 90 days
- □ Ensuring pharmacy receives all necessary information
- Behavior contracts
- Misinformation about MAT
- Stigma
- Competing priorities

## HepTAC VLC

## **Moving Forward**

- □ Accepting referrals from local FQHCs, Treatment facilities etc.
- Adding a measure for type of treatment in order to identify OUD specific treatment outcomes
- □ Working more closely with existing and developing SSPs
- Filling two vacant positions



## Discussion



#### **Discussion Questions**

- Who has DIS that are currently making calls? What is their scope? i.e. partner contacts, patient navigation, linkage to treatment
- What limitations exist in your jurisdictions?
- Success stories?
- Who has used HepTAC to connect with other departments? Was it useful?



